



Volunteers - The Gift of Time: Recruiting, Managing, and Keeping Volunteers and NOOK E-Reader Training

CEU's Available: 5

March 21, 2013
9:00am - 3:15pm
Hazel Brown Leicht
Memorial Library
201 Neshonoc Road
West Salem, WI



8:30am: Registration and Refreshments

9:00am: Welcome and Introductions ~ Presenters: Kay Stewart, Lakeview Health Center, Karla Korish, Gundersen Lutheran Volunteer Office, and Mary Dunn, La Crosse Public Library

9:15am: Volunteer Programs: Kay Stewart, Lakeview Health Center Volunteer Outreach Specialist and co-president of the Coulee Region Volunteer Coordinators, and Karla Korish, Gundersen Lutheran Volunteer Services and former co-president of the Coulee Region Volunteer Coordinators, will share their experience and ideas for:

- recruiting volunteers
- nurturing a volunteer program
- keeping volunteers engaged
- building connections between volunteers and staff, and community partners
- ideas for recognizing volunteers

10:45am: Offering A Library Home Delivery Service with Volunteers: While volunteers are vital to in-house library programs, they can also provide valuable assistance with community outreach efforts. **Mary Dunn, La Crosse Public Library Readers Advisory Librarian and Home Delivery Service Coordinator,** will share her best practices for developing and maintaining a home and institution materials delivery service. **Come prepared to share your own best tips for working with volunteers!**

12:00-1:15pm: Lunch on your own. Maps to nearby restaurants will be provided.

1:15-3:15pm: NOOK E-Reader Training: Richard Chrz, the Community Relations Manager for the Barnes & Noble Booksellers Store at Valley View Mall in La Crosse, will bring several versions of the NOOK e-reader for attendees to examine and review. He will discuss the procedure of registering a NOOK and setting up an account, as well as the process of downloading e-books from OverDrive to the NOOK. If you have a NOOK, bring it along to share your experiences in using it and helping patrons with it. Richard is willing to address individual questions, after the session.



To Register: Call Marcia at 608-789-7137 or Email mes@wrlsweb.org